

ABOUT US

Neutron Energy is a brand name of Versatile Consultancy Limited (“VCL”, “we”, “us”, “our”) is a company registered in England and Wales (company number: 10360585), whose registered office address is at 50 Cambridge Road, Barking, England, IG11 8FG.

For the purposes of the General Data Protection Regulation (the “GDPR”), Versatile Consultancy Limited is the controller in relation to your data. We are registered as a controller with the UK Information Commissioner’s Office (ICO) under registration number - **ZA810906**. You can confirm our registration here: www.ico.org.uk

Our website addresses.

<https://neutronenergy.uk>.

<https://versatileconsultancy.co.uk/>

ABOUT OUR SITE

Our site enables people to request quotes or information for the product or service shown or selected on this site (the “SERVICES”).

The service that our site provides is to connect people who are looking to purchase the Product with relevant providers of the Product (“Service Providers”).

HOW OUR SITE WORKS

If you’d like to request and receive quotes or information for the Product (“Quotes”), please complete and submit our webform.

Once we’ve received your request, we’ll connect you with one or more relevant Service Providers. We’ll tell the Service Providers who you are, and your Product requirements and they’ll then contact you directly with your requested Quotes.

For certain products, before connecting you with relevant Service Providers, we may call you to confirm your details or requirements.

You’ll see on our webform that we have a clear consent statement. This statement sets out the Service Providers that will contact you.

You can choose which Service Provider to buy from. But you don’t have to buy from any of them. There’s no obligation to purchase.

We don’t work with any Service Providers until we have a legal contract in place. This is to ensure that they respect your data and rights by keeping your data secure and confidential, limiting their use of your data (i.e. to providing you with the requested Quotes), and not sharing your data with anyone else.

What personal data we collect and why we collect it

If you complete our webform in order to request Quotes, it will ask you for your contact details, such as your name, email address, telephone number, postal address, and/or postal code.

Our webform will also ask for information regarding your product requirements.

From time to time, we change our webforms, and so they may ask you for other information. It will always be clear from the webform what information we're requesting, and we only request information that is relevant to your request, and the service that we're providing.

We also store and share Internet Protocol (IP) addresses, as explained below. Every computer or device has an IP address – a unique number – which enables it to communicate with other computers and devices over the Internet.

We may monitor and/or record calls between you and us for the purposes of quality control and staff training. Also, occasionally, we may need to provide Service Providers with limited access to such recordings in order to resolve disputes.

When you visit our site, we will do our best to provide you with the information you are looking for. This will mean that, sometimes, we may ask you for your name and email address (via a pop-up box on our site) so that we are able to send you more information about the products or services that you have shown an interest in. You are not required to submit this information to us and, if you change your mind, you can opt-out at any time by clicking the unsubscribe link in the email.

If you choose to download and use our app, to enhance your experience we may collect some additional information. We do this by using a tracking tool that collects your online identifier, geolocation, device specification, Google advertising ID and other behavioural data relating to the use of our app.

Additionally, we might collect data about you if you:

- Contact us, or we contact you, by email, telephone, or post.
- Post comments, material, or other content on our site.

Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Cookies

If you leave a comment on our site, you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you have an account and you log in to this site, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data

We do share your data to your chosen service provider to complete your service agreement.

WHAT WE DON'T DO WITH YOUR DATA

Before confirming what data, we collect, and why, here's what we definitely don't do with your data, unless clearly set out in this notice:

- We don't share it with anyone else.
- We don't use it for any purpose (including retargeting, commingling across multiple advertisers' campaigns, or allowing piggybacking or redirecting with tags), except on an aggregate and anonymous basis, and only to assess the performance and effectiveness of our advertising campaigns.
- We don't use it to build, append to, edit, influence or augment user profiles, including profiles associated with any mobile device identifier or other unique identifiers that identify any particular user, browser, computer or device.

We don't transfer it (including any anonymous, aggregate, or derived data) to any advertising network, advert exchange, data broker, or other advertising or monetisation-related service.

Your right to object

You have the right to object to certain purposes for processing data for direct marketing purposes and to data processed for certain reasons based on your legitimate interests.

You can do this by using the Contact Us information at the end of this document to exercise your rights.

Contact us

If you have any questions about this privacy notice, or if you wish to exercise your rights or contact the Data Protection Officer (DPO) you can get in touch by telephone, by email or in writing using the following contact details:

Data Protection Officer

Versatile Consultancy Limited

50 Cambridge Road

Barking- IG11 8FG, London, UK.

Telephone: 020 3355 5622

Email: [**dpo@versatileconsultancy.co.uk**](mailto:dpo@versatileconsultancy.co.uk)

